



**THE IDAHO SOCIETY OF CERTIFIED  
PUBLIC MANAGERS® PROUDLY PRESENTS:**  
Situational Leadership: The How, When, and Why of Leadership  
with Margaret Schmidt of AMS Training  
December 15, 2009 from 8:00 a.m. to 12:00 p.m.  
Only \$29.99!

**Situational Leadership: The How, When, and Why of Leadership**

This dynamic course will provide participants with the elements of situational leadership and how to utilize the best possible leadership style for each employee in any given situation. You will learn:

- Major themes of various situational leadership theories
- How to maximize productivity by using these theories
- To effectively diagnose and manage abilities and motivations of others
- To assess individual's task readiness
- To select an appropriate leadership style based on the situation

You will then be given the opportunity to practice using workplace situations. At the conclusion of the workshop leaders will understand how to lead with flexibility, decide with facts, and achieve goals with motivation.

Date: December 15, 2009  
Location: 720 East Park Blvd  
Auditorium (formerly the Washington Group Plaza)  
Boise, Idaho  
Time: 7:30 a.m. – Registration  
8:00 a.m. to 12:00 p.m. Workshop  
12:00 p.m. to 1:30 p.m. Annual Meeting and Election of Officers  
Cost: See attached registration form

ISCPM welcomes another AMS highly qualified trainer to continue the tradition of high quality and affordable training.

**Margaret Schmidt**

Margaret is associated with the AMS Training team. Prior to joining AMS Margaret's background included working 19 years as a Workforce Development Specialist and providing training for Micron on a global basis. Margaret is proud of the eleven-course curriculum she developed and coordinated for on-the-job (OJT) trainers. Individuals receiving this training crossed multiple disciplines and included: production trainers; engineers; call center team members; accountants and IT personnel. Modules in the curriculum included learning styles, leadership competencies, feedback skills, workplace legal issues, as well as cultural and generational training issues.

Margaret has also worked in the public sector teaching secondary students and has worked and managed a retail store in Boise for six years. Margaret brings energy and enthusiasm to her training and is looking forward to providing Situational Leadership for the Idaho Society of Certified Public Managers.

AMS Training provided the highly successful ISCPM Brown Bag Luncheon in June of 2009. Comments from that training included:

*"Great trainer with a great message!"*

*"Trainer had the audience engaged - great presentation."*

*"It re-energized me to be more aware and start new things. Yes, I have already practiced outside of the class the very same day."*

# REGISTRATION FORM

Registration forms may be mailed or faxed. Please make checks payable to ISCPM.

**Mail registration and check to:**

Idaho Society of Certified Public Managers  
Attention Kristine Gambée, Treasurer  
PO Box 9601  
Boise, Idaho 83707

--OR--

**Fax registration and pay at the door:**

Idaho Society of Certified Public Managers  
Attention: Danielle Lefler  
Fax (208) 855-2164

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

AGENCY: \_\_\_\_\_

PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

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• Individuals registered prior to December 5, 2009 will be eligible to •  
• win a prize at the conference •  
•••••

**ISCPM® Member**

\$29.99 for conference

**Non-ISCPM® Member**

\$39.99 for conference

I will be attending and have included fees for: (Check the appropriate box)

ISCPM® Member \$29.99

Non-ISCPM® Member \$39.99

I will be attending and will pay at the door: (Check the appropriate box)

ISCPM® Member \$29.99

Non-ISCPM® Member \$39.99

**About the Idaho Society of Certified Public Managers® (ISCPM®):**

The ISCPM® is a professional association whose membership consists of state government managers that have graduated from the Idaho Certified Public Manager® program or who are currently enrolled in the CPM® program. A major part of the ISCPM® mission is to provide professional and personal development opportunities, through on-going education and networking and to act as a catalyst for changes and a resource to Society members and to government, through promotion of continued improvement in job performance and leadership. More information is available about the ISCPM® via our web site at <http://www.iscpm.org/index.html>